cityfone™

WF720

Wireless Home Phone

User Manual

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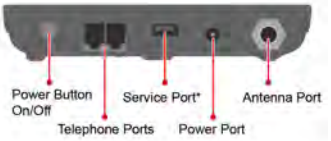
Getting to Know Your Device

Appearance



NOTE:

Service Port is designed for diagnostic purposes only, not for customer use. Never place a USB-based device into the USB port of the device under any circumstance. Doing so may damage the device and negate its warranty.

LED Indicator

The table below describes possible states for each of the

Icon	Indicator	Status
Signal Strength	Green Solid	Strong
	Yellow Solid	Week
	Red Solid	No service
	Red Blinking	Checking SIM card
Battery Charge	Green Solid	High (Charging)
	Green Blinking	High (Using the battery)
	Yellow Solid	Average (Charging)
	Yellow Blinking	Average (Using the battery)
	Red Solid	Low (Charging)
	Red Blinking	Low (Using battery)
	Off	No battery connected
Voice Mail	Green Blinking	New message waiting
	Off	No new message
Power	Solid Green	AC power connected
	Off	AC power disconnected

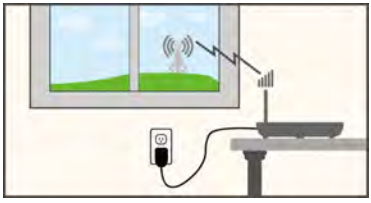
Device Installation

Before You Begin

Your device works exclusively with the ROGERS cellular network and DOES NOT use your home's phone wall jacks.

Your device should be located:

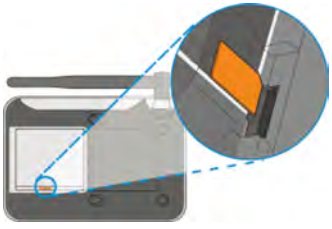
- Where you have a strong cellular signal from a cell tower, typically near a window or outside wall.
- Near an electrical wall outlet.



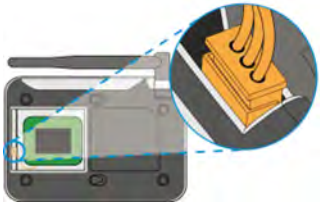
Installing the SIM Card and the Battery

1. Remove the cover from the battery compartment.

2. Insert the SIM card in the SIM card slot.



3. Insert the battery connection cable into the battery port.



4. Place the battery in the battery slot and replace the battery cover.

NOTES:

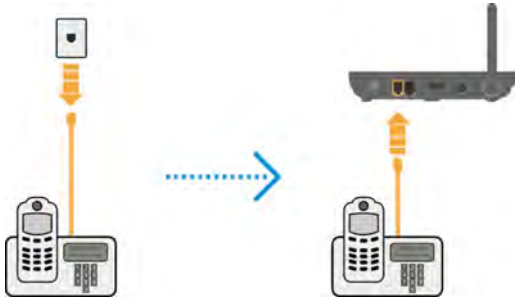
- The system will stop charging the battery when the ambient temperature is outside of the temperature range allowed for charging (0 °C ~ 55 °C).
- When the power adapter is connected, the battery will automatically be charged.
- When fully charged, the battery will automatically stop charging.
- Remove the battery if the device will be unused for a long period.
- The battery is intended for backup purposes only (in the event of a power failure).
- The device takes about 5 hours to charge fully. The charge time may be impacted by environmental factors.

Installing the Power Adapter

1. Plug the power adapter into an electrical wall outlet.
2. Insert the small end of the power adapter into the Power port on the back of your device.

Connecting the Device to a Phone

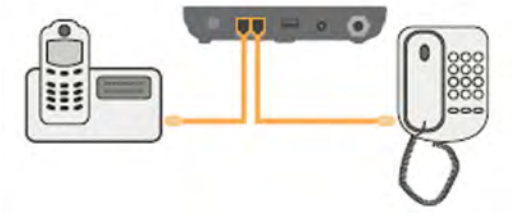
1. Unplug your phone from the wall jack.
2. Plug your phone into the “Phone 1”port on the WF720, using your existing phone cable or included phone cable.



IMPORTANT: DO NOT plug the WF720 into a wall jack.

NOTE:

- The “Phone 2” port can be used to connect an additional phone. This port uses the same telephone number as the “Phone 1” port.



- Put the device at least 2.5 meters away from the connected phone, TV sets, radio and other electronic devices to avoid electromagnetic interference.

Turning on Your Device

Press and hold the power button about 8 seconds until the signal strength light comes on.

Checking the Wireless Signal

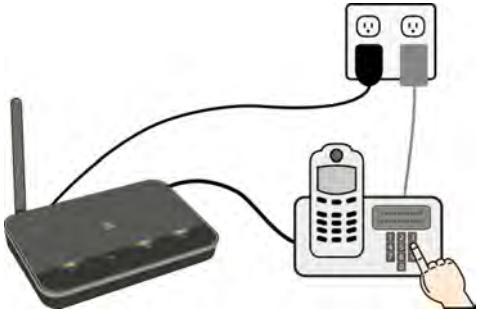
1. Raise antenna to an upright position.
2. Confirm signal strength light is green for optimal performance.

NOTE: If there is a yellow light, please change the installation location.

Using Your Device

Making Calls

1. Before making a call, make sure that the wireless signal is strong.
2. Lift the handset of your home phone, enter the telephone number (0~9*#). The number will be dialed automatically.
3. When your call is finished, hang up your home phone or return the phone to its base to ensure that you can receive calls.



Receiving Calls

When the home phone rings, lift the handset or press **Hands-Free** to answer the incoming call.

Voice Mail

The voice mail indicator ( ) will blink green when you have new voice mail messages.

1. Lift the handset of your home phone and listen for the dial tone.
2. Press **1** to access your voice mail and enter your password.
3. Follow the system prompts to listen to and manage your voice mails.

Call Waiting

If you subscribe the call waiting service with your local telephone service provider, you will hear a beep tone if someone calls while you are already on a call. Press **FLASH** on the handset to put your current call on hold and take the new call. You can press **FLASH** any time to switch back and forth between calls.

Press the service code on the dial pad of your home phone to enable or disable the call waiting function per instructions below.

To enable this feature:

1. Pick up the handset and listen for the dial tone.
2. Dial ***43#** to enable this function and you will hear a confirmation tone.
3. Hang up your home phone or return the phone to its base.

To disable this feature:

1. Pick up the handset and listen for the dial tone.
2. Dial **#43#** to disable this function and you will hear a confirmation tone.
3. Hang up your home phone or return the phone to its base.

Call Forwarding

If you subscribe to the Call Forwarding feature, you can forward the calls to another phone number. Your home phone will not ring until you deactivate the service.

Activating Call Forwarding

1. Pick up the handset and listen for the dial tone.
2. Dial ***21*phone number#** to enable this function and you will hear a confirmation tone.

Tip: The phone number is that you want the calls to be forwarded to (e.g. *21*1234567890#).

3. Hang up your home phone or return the phone to its base.

Deactivating Call Forwarding

1. Pick up the handset and listen for the dial tone.
2. Dial **#21#** to disable this function and you will hear a confirmation tone.
3. Hang up your home phone or return the phone to its base.

Calling Line Identification Restriction

1. If you have to call line ID feature you can restrict the display of your number by dialing **#33#phone number**

3 - Way Calling

If you subscribe to 3-Way Calling feature, follow these steps below.

1. When you hear a call waiting tone, press flash to answer and place current call on hold.
2. Press flash to swap between the two calls
3. Press 3 and flash to conference both calls together.

Adjusting Volume

During a call, press ****** or ## in 1 second to enter the volume adjusting mode, and then press ***** to decrease volume or press **#** to increase volume. Press other keys or do nothing for 5 seconds will exit this mode.

Four volume levels are available (level 1 to level 4), and the default level is 4.

NOTE:

The device and an external phone usually work together, this method is only change the volume of the device (of course the volume of the whole system will be changed at the same time), and you can also change the volume of the external phone (if supported).

PIN Lock

Refer to the following table to check your SIM card status, and perform the corresponding action.

SIM Status	Light Indicator	Action
PIN Locked	Signal indictor: No colour; Battery Indicator: Green blinking	Enter PIN code and then the “ #” Key.
PUK locked	Signal indictor: No colour; Battery Indicator: Yellow blinking	Enter PUK code, the “*” Key, New PIN, the “*” Key again, New PIN again, and then the “#” Key.
SIM card permanently locked	Signal indictor: No colour; Battery Indicator: Red blinking	Contact your service provider.

NOTE:

When you enter wrong PIN code for 3 times, the SIM card will be PUK locked; When you enter wrong PUK code for 10 times, the SIM card will be permanently locked.

Troubleshooting

Fault	Solution
No dialing tone after off-hook.	Check the antenna connection or connection between the device and telephone.
Phone is buzzing after off-hook.	The telephone may be not compatible with the device, change another one.
Phone alerts or gives other prompt sounds after off-hook.	Make sure that SIM card is inserted properly, and valid (consult with the network carrier).
You hear noise after off-hook.	Make sure that the device is at least **2.5** meters away from other electronic devices. If the device runs without antenna, and the signal strength indicator is Yellow or Red, install the antenna.
The system stops sending dialing tone 30 seconds after off-hook.	Hook on, and then hook off again to make a call.
Incoming call display is abnormal.	Make sure the phone supports CLIP function.
No response when power on the device.	Power off the device, wait for seconds, and re-power on.
Other abnormal phenomenon.	Refer to the User Manual firstly, and then check whether the parts, such as power supply adapter and antenna, etc. are connected properly or not. If there is no problem, restart the device.

Specification

Dimension(W*D*H)	160 mm x 111 mm x 29.5 mm
Weight	600 g (including battery)
Talk Time*	2.5 hours (GSM) 1.5 hours (WCDMA)
Standby Time*	36 hours
Battery Capacity	1500 mAh

NOTE:

The value of the talk time or standby time varies with the actual environment.

Safety Notes

- Keep the device and the external antenna at least 20 cm from persons.
- Disconnect external power supply and do not use the device during a thunderstorm.
- Some electronic devices are susceptible to electromagnetic interference sent by the device if inadequately shielded; Try to use the device at least 2.5 meters away from TV sets, radio and other automated office equipment so as to avoid electromagnetic interference.
- Turn off the device in the hospital.
- Do not use the device on board and aircrafts.
- Operating of the device may interfere with medical devices like hearing aids and pacemakers. Consult a physician or the manufacturer of the medical device before using.
- Be aware of the usage limitation when using the device at places such as oil warehouses or chemical factories, where there are explosive gases or explosive products being processed, because even if your terminal is in idle state, it still transmits radio frequency (RF) energy.
- Do not touch the antenna while calling.
- Keep the antenna free from obstructions and position the antenna straight up. This will ensure best call quality.
- Please put the device on the safe place. The device may cause injury if used as a toy by children.
- Do not put other things on the terminal to avoid overlaying radiator.

- Please use original accessories or accessories that are approved by vendor. Using any unapproved accessories may affect your device's performance, damage your terminal or even cause danger to your body and violate related national regulations about telecom terminals.
- As the device can produce electromagnetic field, do not place it near magnetic items such as computer disks.
- Do not expose the device to direct sunlight or store it in hot areas. High temperatures can shorten the life of electronic devices.
- Prevent liquid from leaking into the device.
- Do not attempt to disassemble the device by yourself. Non-expert handling of the device may cause body injury or device damage.
- Keep length of line between the device and telephone at least 0.5 meters.
- Do not unplug the connector of the data cable away from the phone, and not install and remove SIM card when the power is on.

IC Notice

This complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

(1) this may not cause interference, and

(2) this must accept any interference, including interference that may cause undesired operation of the .

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

(1) l'appareil ne doit pas produire de brouillage, et

(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

IC: 5200A-WF720